

BOXABL Merchandise Return Policy

Thank you for shopping at BOXABL! Our aim is to ensure your complete satisfaction with your purchase, and we understand that sometimes issues may arise.

Please take a moment to review our return policy:

Exchanges/Wrong Size:

If you need to exchange your merchandise for a different size, please submit your request within 7 days of receiving the product. Fill out our Return Merchandise Authorization form, and we will email you with return instructions. Please note that you will be responsible for the shipping costs for exchanges/returns.

Damaged/Defective Items:

Any issues with damaged or defective items must be submitted within 7 days of receiving the product. Fill out our Return Merchandise Authorization form, and we will email you with return instructions.

Lost in Transit:

For packages lost in transit, all claims must be submitted no later than 7 days after the estimated delivery date. Contact us at hello@BOXABL.com and provide your order details, including the order number, delivery address, and any relevant information.

Return Address:

Returns will not be accepted without a Return Merchandise Authorization number that will be provided by our customer support team. Please contact us at hello@BOXABL.com for any return requests.

The Designated Return Address is:

Printful
11201 Ed Brown Rd.
Charlotte, NC 28273

Wrong Address:

If your package is undeliverable due to an incorrect address, we'll need to confirm an updated address with you before reshipping. You'll be responsible for the reshipment costs.

Thank you for choosing BOXABL!